

# Electric Mirror

How to Use your Benefit Plan

# Doctors' Office Visits

- If you need to see a doctor or specialist, simply visit [www.MultiPlan.com](http://www.MultiPlan.com) and search for the “physician only network”
- Select an in-network provider, and when you make the appointment if they ask “What kind of insurance do you have?” tell them your plan uses the PHCS physician only network.
- Present your benefits wallet card when you get to the doctor’s office



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first**



**Helping healthcare payers improve payment accuracy, reduce the cost of care, and gain competitive advantage.**

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Search

### Identify Your Network Logo

[Language Assist or TTY/TTD](#) [Logo Help](#)

[Looking for Centers of Excellence?](#)

To correctly identify your healthcare network, choose the logo displayed on your benefits ID card. You can choose only one logo. If you see more than one matching logo on the front or back of your card, choose the best matching logo in this order: HealthEOS, then PHCS (or the words "Healthy Directions" or "Extended PPO"), then MultiPlan. Need help? Click on the Logo Help icon above.

#### Front of Card:

Select this logo

Most common logos

Other network logos

- PHCS
- "PHCS Healthy Directions" or "Extended PPO"
- HealthEOS
- MultiPlan complementary

HealthEOS logo may include "Plus+"

- PHCS Practitioner Only
- MultiPlan
- MultiPlan Limited Benefit Plan
- Beech Street (ALASKA, NEVADA and/or UTAH)

#### Back of Card:

# Inpatient or Outpatient Surgery or Procedure

- If you need to go for an outpatient surgery or procedure, always contact MediBid first.
- You can also post a request at <HTTPS://ElectricMirror.MediBid.com>
- Or you can email [ElectricMirror@MediBid.com](mailto:ElectricMirror@MediBid.com) or call 1-888-855-6334
- Make sure to give as much detail as possible, and upload any imaging studies or notes to the secure portal
- IF you are admitted without doing this first, contact us as soon as possible and preferable WHILE you are still in the hospital

# Imaging Requests

- Post a request at [HTTPS://ElectricMirror.MediBid.com](https://ElectricMirror.MediBid.com)
- Or you can email [ElectricMirror@MediBid.com](mailto:ElectricMirror@MediBid.com) or call 1-888-855-6334

# Urgent Care

- Procedures Pending

# Emergency Room

- In the event of a medical emergency, go to the nearest ER, and show your benefits card.
- If you are admitted to the hospital, call MediBid at 1-888-855-6334 or email [ElectricMirror@MediBid.com](mailto:ElectricMirror@MediBid.com)
- If you are unable to, have your partner, or friend do it for you.
- It is VERY important to contact us as soon as you are admitted to the hospital



# How to Use MediBid

- Go to your Landing Page:  
[HTTPS://ElectricMirror.MediBid.com](https://ElectricMirror.MediBid.com)
- Or email [ElectricMirror@MediBid.com](mailto:ElectricMirror@MediBid.com)

# After Logging in Fill Out General Health Information and Submit a Request for Care

[Create A Request](#)

[Home](#) [About](#) [My Profile](#) [My Requests](#) [Blog](#) [FAQs](#)

[My Profile](#) [Selling](#) [Buying](#)

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Personal Information		Health Information:	
<b>Contact Details:</b>		Cardiac Problems	No
Name:	MediBid Patient	Respiratory Problems	No
Email:	info@medibid.com	Diabetes	No
Gender:	M	Blood Pressure	No
Date of Birth :	01/01/2014	Allergies	No
Primary Phone:	555.555.5555	Smoke	N
Alternate Phone:	-	Alcohol	No
Address:	555 5st st s	Current Medications	None
City:	Houston	Height (ft, in)	6'
State:	Texas	Weight (lbs.)	180
Zip:	55555	Enrolled in U.S. Medicare:	No
Country:	United States		
<a href="#">Edit Info</a> <a href="#">Edit Password</a>		<a href="#">Edit Health</a>	

Complete missing information

# After Logging in Fill Out General Health Information and Submit a Request for Care

The screenshot shows a user's profile page on the MediBid website. At the top, there is a navigation bar with buttons for Home, About, My Profile, My Requests, Blog, and FAQs. A prominent orange button labeled "Create A Request" is positioned above the "My Requests" button. Below the navigation bar, there are sub-tabs for "My Profile", "Selling", and "Buying". The main content area is divided into two columns: "Personal Information" and "Health Information".

**Personal Information**

**Contact Details:**

Name:	MediBid Patient
Email:	info@medibid.com
Gender:	M
Date of Birth :	01/01/2014
Primary Phone:	555.555.5555
Alternate Phone:	-
Address:	555 5st st s
City:	Houston
State:	Texas
Zip:	55555
Country:	United States

[Edit Info](#) [Edit Password](#)

**Health Information:**

Cardiac Problems	No
Respiratory Problems	No
Diabetes	No
Blood Pressure	No
Allergies	No
Smoke	N
Alcohol	No
Current Medications	None
Height (ft, in)	6'
Weight (lbs.)	180
Enrolled in U.S. Medicare:	No

[Edit Health](#)

Annotations on the page include a blue arrow pointing from the "Create A Request" button to the "My Requests" button, and another blue arrow pointing from the text "Click here to review your requests" to the "My Requests" button. The text "Click here to create a new request" is positioned near the "Create A Request" button.

# The Medical Provider Receives an Email notifying them of a Patient's Request



Dear DrCharles,  
We have new patients looking for you! The following are new Seeker Requests on MediBid that match your specialties. Please review these requests and place a custom Bid on as many or as few as you wish. Don't forget you can also look for patients seeking care through "My Profile" on the "Open Seeker Requests" tab.  
[Well Child visits](#)

# This is the Patient's Request as the Medical Provider Sees it

Request id: 6550

## Fix sore shoulder

Category: Orthopedic (Including Surgery) > Consultation

Seeker's Location: Houston, TX, 55555, US

Age: 17

Gender: Male

Bid Start Time: 04-26-2017 12:00 AM

[Request Information](#) Send a message to the patient to request additional information.

[Submit Bid](#)

Description: Twisted shoulder oddly. Constant pain has subsided, yet still hurts to bear weight after 2 months.

### Medical History:

Seeker's Health Information:	Cardiac Problems	No
	Respiratory Problems	No
	Diabetes	No
	Blood Pressure	No
	Allergies	No
	Smoke	No
	Alcohol	No
	Current Medications	None
	Height (ft, in)	6'
	Weight (lbs)	180

### Prior treatments or diagnosis:

Procedure Timeline: 1-2 Months

Preferred Location: Anywhere in my state

Payment Modes: Cash, Credit

Enrolled in Medicare: No

# After a Bid is Submitted, the Patient Receives An Email Notifying Them

## You have received a bid!

You can review bids and bidder profiles by logging in and viewing your [request](#).

\*Please note, if you belong to one of the groups MediBid works with, you will have to log into MediBid through your group's webpage.

If you are not automatically redirected to your request, please use following URL after logging in:

<https://www.medibid.com/request/view/6447>

If you need help or have any questions, please call **888.855.MEDI(6334)** or email [info@medibid.com](mailto:info@medibid.com).

# Login to MediBid portal to View Bids

Request id: 6550  
**Fix sore shoulder**

Category: Orthopedic (Including Surgery) > Consultation

Seeker's Location: Houston, TX, 55555, US

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Medical History:

Seeker's Health Information:

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Blood Pressure	No
Allergies	No
Smoke	No
Alcohol	No
Current Medications	None
Height (ft, in)	6'
Weight (lbs)	180

Prior treatments or diagnosis:

Procedure Timeline: 1-2 Months

Preferred Location: Anywhere in my state

Payment Modes: Cash, Credit

Enrolled in Medicare: No

See your bids above your request

Bid Details

Bid Date	Bid Amount*	Location	Expires on	Bidder Notes	Bidder Rating	Accept Bid
2017-04-26	US \$250	Seneca, SC, 29678, US	07/25/2017	Initial consultation for spinal medicine and surgery evaluation. Includes history, physical examination, and review of lab data, x-ray tests, and MRI results. Mail-in MRI reviews are free. The cost of the initial consultation is deducted from the cost of surgery if and when any recommended surgery is performed.	 36 Reviews Source: HealthGrades, Vitals, RateMDs, UCompareHealthCare	<a href="#">Yes</a>   <a href="#">No thanks</a> <a href="#">View Profile</a>
2017-04-26	US \$250	Orland Park, IL, 60467, US	07/25/2017	Does not include actual surgical procedure.	 69 Reviews Source: HealthGrades, Vitals, Wellness, RateMDs, UCompareHealthCare	<a href="#">Yes</a>   <a href="#">No thanks</a> <a href="#">View Profile</a>
2017-04-26	US \$0	Montreal, QC, H3A 0A5, CA	07/25/2017	This is for a remote consultation or second opinion. Includes discussion via skype, email and/or chat. Review of chart and images. Explanation of the condition and discussion of a treatment plan designed for you personally.	Not rated	<a href="#">Yes</a>   <a href="#">No thanks</a> <a href="#">View Profile</a>
2017-04-26	US \$150	San Antonio, TX, 78258, US	07/25/2017	The fee includes an in office consultation with plain Xrays as indicated.	 45 Reviews Source: HealthGrades, Vitals, Yelp, RateMDs, UCompareHealthCare	<a href="#">Yes</a>   <a href="#">No thanks</a> <a href="#">View Profile</a>
2017-04-26	US \$75	Swansboro, NC, 28584, US	07/25/2017	An initial consultation to further discuss treatment is recommended, at a cost of \$75. General Podiatry visit, includes nail, corn, and callous debridement. If imaging is needed, this would be paid for by the patient at a reduced cash pay rate. Other fees and treatments may apply depending on the specific condition treated.	Not rated	<a href="#">Yes</a>   <a href="#">No thanks</a> <a href="#">View Profile</a>
2017-04-26	US \$200	Scottsdale, AZ, 85260, US	07/25/2017	call, email for details	Not rated	<a href="#">Yes</a>   <a href="#">No thanks</a> <a href="#">View Profile</a>
2017-04-26	US \$200	Oklahoma City, OK, 73114, US	07/25/2017	The \$200.00 initial consultation fee is applied to the total cost of the process. If surgery is not required, the consultation fee will be retained.	 3 Reviews Source: Yelp, MediBid	<a href="#">Yes</a>   <a href="#">No thanks</a> <a href="#">View Profile</a>
2017-04-26	US \$200	Macon, MO, 63552, US	07/25/2017		Not rated	<a href="#">Yes</a>   <a href="#">No thanks</a> <a href="#">View Profile</a>

\*Bid amount from providers outside USA is based on the exchange rate of the day the Bid is submitted

**You will get to review the quality and view the profile of the bidder, along with seeing the prices and locations to help determine your choice. Reject those you do not want and accept the one that is right for you.**